

ORIGINAL

W-01416A-06-0323
Doney Park Water



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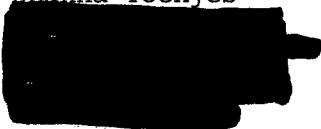
From: momx5@aspect1.net
Sent: Tuesday, May 15, 2007 1:58 PM
To: Tammy Russ
Cc: Tammy gleason
Subject: doney park water

To Arizona Corporate Commissioners,

on April 26th 2007 we Jay and Deanna Toenjes purchased a home at 5749 Burris ln in Doneypark for our family of six . We signed up for water and paid our deposits and when I got my first bill I Questioned my rate of commercial use .a supervisor Linda at doney park water came out and told me that because their is a kitchen downstairs we arecommercial and I would be assessed a fee of an additional \$ 2000.00 When I questioned why I was not informed of this Linda told me they are just starting to charge people as they Question their rate.

and The only way I could get off this rate is to tear out my kitchen downstairs which would be illegal due to my mortgage because this would devalue my house. she then laughed at me and said The commission had ruled in their favor on this and I would just have to pay it if I wanted water. I already lodge a complaint and Carmen Madrid told me because of the wording of this tariff they are allowed to charge me This is Tarif#11 docketW-01416a-06-0323 I have no horses or other livestock that would take excess water only me , my spouse and 4 girls and 1 beagle could you please review this ruling and see if you could put in a hardship clause for single families.

Thank you
Deanna Toenjes



Arizona Corporation Commission
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